

NOTICE OF UNILATERAL TERMINATION OF AGREEMENT

The buyer has the right to, without stating any reasons for doing so, unilaterally terminate an off-premises contract or distance contract, within 14 (fourteen) days. This deadline begins to expire from the day on which the goods which are the subject of the agreement are delivered to the buyer or a third party that is designated by the buyer but is not the transporter. If in a single order the buyer ordered multiple pieces of a product that need to be delivered separately or ordered goods that are shipped in multiple pieces or multiple packages, the termination deadline begins running from the day when the buyer or a third party designated by the buyer but is not the transporter, receives the last piece or the last package of goods.

The buyer has the obligation to notify the seller of their decision to terminate the agreement before the expiry of the deadline for unilateral termination of agreement and they shall do so using the Notice on Unilateral Termination of Agreement form. The buyer shall send their statement on termination of agreement before the expiry of the deadline for termination of agreement. If the buyer utilises their right to unilateral termination of agreement, the parties are no longer bound to fulfil their obligations from the concluded off-premises contract or distance contract. In the event of termination of agreement, each party shall return to the other what they have received based on the agreement.

If the buyer utilises their right to unilateral termination of agreement the seller must, without delay, and at the latest within 14 (fourteen) days from the day they received notice of the buyer's intent to terminate the agreement, return to the buyer amounts paid by the buyer based on the agreement, excluding the delivery costs. The seller shall not be under the obligation to reimburse extra costs resulting from the buyer's express choice of a method of transport differing from the cheapest method of standard transport. The seller has the obligation to refund the buyer only after the goods are returned, that is, after the buyer delivers to the seller proof that they have sent the goods back to them, so that the seller is informed thereon before receiving the goods.

The seller shall execute the refund using the same method of payment that the buyer used when making their payment, except if the buyer expressly agrees to another method of refund payment and under the assumption that the buyer will not have to pay any additional costs for such refund payment. In the case of payment by cash upon delivery the seller shall refund the buyer the amount paid for the product by bank transfer to the IBAN bank account number given to him by the buyer.

The buyer must execute the return of goods without delay and by the latest within 14 (fourteen) days from the day they notified the seller of their intent to terminate the agreement. It is considered that the buyer has fulfilled their obligation in due time if before the expiry of the deadline they have sent the goods or turned them over to the seller or the person the trader authorised to receive the goods.

The buyer shall bear the direct expenses of the return of goods.

If, in the case of off-premises contracts, the goods were at the moment of conclusion of agreement delivered to the buyer's home, the seller must take over the goods at their own expense if due to the nature of the goods they are impossible to return by usual postal method.

The buyer shall be responsible for each reduction in the value of the goods resulting from the handling of goods, apart from the handling required in order to determine the nature, characteristics and functionality of the goods.

The buyer does not have the right to unilateral termination of agreement if the goods were unsealed after delivery. Also, the buyer does not have the right to unilateral termination of agreement in the

case of services that the seller has provided fully, and the fulfilment of which started with the express prior consent of the buyer and with their confirmation that they are aware of the fact that they will lose their right to unilateral termination of agreement in this segment if the service is fully provided.

Please send this form to: studio@ivanafilip.com.

Acceptance of the Notice of Unilateral Termination of Agreement we will deliver to you, without further delay, via email in legally determined period of 15 (fifteen) days.

I hereby notify you that I wish to terminate the Sales Purchase Agreement pertaining to the goods listed on the invoice.

Buyer's name and surname _____

Buyer's address _____

Phone/ mobile _____

e-mail _____

Invoice number _____

Order number _____

Delivery date _____

Today's date _____

I accept to return goods in a legally assigned terms to the following address:

IVANA FILIP STUDIO, vl. Ivana Filip
Ulica grada Vukovara 261
10000 Zagreb
Croatia

Buyer's signature _____.